

Notice of References Cited	Application/Control No. 10/727,445	Applicant(s)/Patent Under Reexamination BARNARD ET AL.	
	Examiner Susanna M. Diaz	Art Unit 3623	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-6,381,610	04-2002	Gundewar et al.	707/104.1
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
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	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U/	Feurer et al. "Performance Measurement in Strategic Change." Benchmarking for Quality Management & Technology, vol. 2, no. 2, page 64, 1995.
	V/	Davis et al. The Information System Consultant's Handbook: Systems Analysis and Design. CRC Press, December 1, 1998.
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	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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